

Q1: About how often do you use the internet or email?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Almost constantly	50	56	52	53	35	45	40	40
Several times every day	40	36	38	40	50	38	45	40
About once a day	7	4	7	4	13	13	12	16
Several times a week	2	2	2	2	1	3	2	2
Once a week or less	1	2	0	0	0	0	0	0
I do not use the internet	0	1	1	0	0	0	0	1

Q2: Do you have a device that connects to the internet, like a smartphone, tablet, laptop or desktop computer? [All that apply]

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Smartphone	91	84	89	97	97	95	91	86
Tablet	55	54	55	52	67	62	53	37
Laptop computer	79	82	76	81	79	77	78	71
Desktop computer	47	51	41	42	62	51	47	43
None of these	1	2	1	0	0	0	1	2

Q3: Do you subscribe to dial-up internet service at home, or do you subscribe to a high-speed broadband service such as DSL, cable, or fiber optic service or do you not have any access to internet at home?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Dial-up internet	11	5	15	9	9	16	18	19
High speed broadband	60	57	57	78	47	55	54	56
No internet access	1	0	2	0	1	3	1	1
Both dial-up and high-speed	19	24	17	9	34	21	17	15
Access internet on mobile phone or tablet only	5	5	5	3	8	4	6	4
Don't know	4	7	3	1	1	2	3	5
Refused	1	2	1	0	0	0	0	0

Q1: About how often do you use the internet or email?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Almost constantly	50	53	46	52	47	51	34	50	49
Several times every day	40	37	43	36	43	39	51	41	38
About once a day	7	7	8	8	7	7	12	6	9
Several times a week	2	2	2	3	2	2	3	2	3
Once a week or less	1	1	0	1	1	1	0	0	1
I do not use the internet	0	0	1	0	1	1	0	0	1

Q2: Do you have a device that connects to the internet, like a smartphone, tablet, laptop or desktop computer? [All that apply]

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Smartphone	91	88	94	92	89	90	96	96	85
Tablet	55	54	57	54	56	54	61	57	52
Laptop computer	79	78	80	79	79	78	85	81	77
Desktop computer	47	42	53	47	47	48	40	49	45
None of these	1	1	1	1	1	1	3	1	1

Q3: Do you subscribe to dial-up internet service at home, or do you subscribe to a high-speed broadband service such as DSL, cable, or fiber optic service or do you not have any access to internet at home?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Dial-up internet	11	12	9	12	10	11	7	8	15
High speed broadband	60	61	59	64	57	61	50	65	53
No internet access	1	1	1	2	1	1	1	0	2
Both dial-up and high-speed	19	14	24	13	24	17	38	18	20
Access internet on mobile phone or tablet only	5	5	5	5	4	5	4	6	4
Don't know	4	5	2	4	3	4	0	2	5
Refused	1	1	0	1	1	1	0	0	1

Q1: About how often do you use the internet or email?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Almost constantly	50	60	45	45	48	52	48	45	63
Several times every day	40	34	44	42	43	36	43	42	30
About once a day	7	4	7	10	6	8	5	11	5
Several times a week	2	1	3	3	2	2	2	2	2
Once a week or less	1	1	0	0	0	1	1	0	0
I do not use the internet	0	0	0	1	0	1	1	0	0

Q2: Do you have a device that connects to the internet, like a smartphone, tablet, laptop or desktop computer? [All that apply]

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Smartphone	91	92	96	87	97	83	84	96	97
Tablet	55	56	58	52	61	49	46	61	66
Laptop computer	79	82	82	75	83	74	74	84	82
Desktop computer	47	48	39	52	48	46	32	60	60
None of these	1	1	1	1	1	2	3	0	0

Q3: Do you subscribe to dial-up internet service at home, or do you subscribe to a high-speed broadband service such as DSL, cable, or fiber optic service or do you not have any access to internet at home?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Dial-up internet	11	10	7	14	8	14	13	12	3
High speed broadband	60	56	67	58	68	51	55	60	72
No internet access	1	1	0	1	0	2	2	1	0
Both dial-up and high-speed	19	22	18	18	19	19	16	23	17
Access internet on mobile phone or tablet only	5	4	5	5	4	6	7	3	4
Don't know	4	6	2	3	1	6	6	1	3
Refused	1	0	1	1	0	1	1	0	0

Q4: Do you know if your broadband service is DSL, cable, fiber optic, or something else?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
DSL	21	21	20	17	20	25	26	24
Cable	35	35	40	33	30	27	42	29
Fiber Optic	39	37	32	47	48	42	27	40
Something Else	1	0	2	0	1	0	1	1
Don't know	5	6	6	4	2	6	5	5
Refused	0	0	0	0	0	0	0	0

Q5: How would you rate your access to reliable, high-speed internet?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
My access to reliable, high-speed internet is excellent	45	44	44	52	46	39	46	34
My access is adequate	38	41	41	33	38	39	39	32
My access could be better	12	9	11	12	14	18	11	26
My access is poor	2	1	2	1	1	2	2	5
I have no access to reliable, high-speed internet	1	1	1	1	1	3	1	1
Not sure / don't know	2	4	2	1	0	1	1	1

Q6: [If Q3=dial-up, none, or phone/tablet only] Here are some barriers to access to high-speed internet at home. How much of a barrier or problem are each of the following to you personally?

Q6a. Affordability / cost of the service

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Big problem/barrier	25	27	25	22	14	33	27	27
Somewhat a problem/barrier	28	15	38	11	36	31	30	29
Not really a problem/barrier	19	33	5	26	28	20	13	30
Not a problem/barrier at all	28	26	32	41	22	15	30	13

Q4: Do you know if your broadband service is DSL, cable, fiber optic, or something else?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
DSL	21	16	26	16	25	17	50	23	18
Cable	35	36	34	37	33	34	39	34	37
Fiber Optic	39	40	37	41	37	43	10	39	39
Something Else	1	1	0	0	1	1	0	0	1
Don't know	5	7	3	6	4	5	0	4	6
Refused	0	0	0	0	0	0	0	0	0

Q5: How would you rate your access to reliable, high-speed internet?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
My access to reliable, high-speed internet is excellent	45	45	46	45	46	46	40	46	45
My access is adequate	38	38	38	37	39	37	47	39	37
My access could be better	12	12	12	14	10	12	12	12	12
My access is poor	2	2	2	2	2	2	1	1	2
I have no access to reliable, high-speed internet	1	1	1	1	1	1	1	1	1
Not sure / don't know	2	2	1	2	2	2	0	1	3

Q6: [If Q3=dial-up, none, or phone/tablet only] Here are some barriers to access to high-speed internet at home. How much of a barrier or problem are each of the following to you personally?

Q6a. Affordability / cost of the service

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Big problem/barrier	25	24	26	13	37	24	30	16	32
Somewhat a problem/barrier	28	27	29	31	24	25	61	26	30
Not really a problem/barrier	19	19	18	24	13	20	5	21	17
Not a problem/barrier at all	28	29	27	31	26	30	3	37	21

Q4: Do you know if your broadband service is DSL, cable, fiber optic, or something else?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
DSL	21	16	29	18	23	17	24	19	17
Cable	35	36	36	34	33	37	43	26	37
Fiber Optic	39	40	31	43	39	38	24	52	42
Something Else	1	1	0	1	1	1	0	1	1
Don't know	5	7	4	4	4	7	8	3	3
Refused	0	0	0	0	0	0	0	0	0

Q5: How would you rate your access to reliable, high-speed internet?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
My access to reliable, high-speed internet is excellent	45	48	44	45	48	43	44	46	49
My access is adequate	38	37	38	39	39	38	41	37	33
My access could be better	12	10	16	11	11	13	9	14	15
My access is poor	2	3	1	1	1	2	2	1	1
I have no access to reliable, high-speed internet	1	1	1	1	0	2	2	0	1
Not sure / don't know	2	1	1	3	1	3	3	1	1

Q6: [If Q3=dial-up, none, or phone/tablet only] Here are some barriers to access to high-speed internet at home. How much of a barrier or problem are each of the following to you personally?

Q6a. Affordability / cost of the service

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Big problem/barrier	25	23	12	31	17	30	22	34	10
Somewhat a problem/barrier	28	22	33	29	24	30	24	37	18
Not really a problem/barrier	19	17	27	17	16	21	16	21	32
Not a problem/barrier at all	28	38	28	23	43	19	39	7	40

Q6b. Computer and digital literacy / tech skills

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Big problem/barrier	21	22	19	13	29	28	19	24
Somewhat a problem/barrier	25	17	30	13	23	31	29	34
Not really a problem/barrier	24	36	20	16	21	23	29	21
Not a problem/barrier at all	31	25	31	58	28	18	23	21

Q6c. Language barriers

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Big problem/barrier	17	21	10	21	12	27	18	25
Somewhat a problem/barrier	24	13	32	7	35	29	27	21
Not really a problem/barrier	23	32	20	17	25	20	25	26
Not a problem/barrier at all	36	35	38	56	28	23	29	29

Q6d. High-speed is not available (no infrastructure for high-speed internet where I live)

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Big problem/barrier	20	27	19	9	22	29	14	26
Somewhat a problem/barrier	24	11	30	15	24	38	26	30
Not really a problem/barrier	24	36	13	26	31	8	34	27
Not a problem/barrier at all	32	27	38	50	23	25	25	16

Q6e. No access to a device or not enough devices in my household

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Big problem/barrier	19	17	15	18	16	24	24	31
Somewhat a problem/barrier	26	25	29	15	32	44	19	27
Not really a problem/barrier	23	36	21	19	26	16	23	17
Not a problem/barrier at all	31	22	35	48	25	16	33	25

Q6b. Computer and digital literacy / tech skills

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Big problem/barrier	21	19	22	15	26	19	41	17	23
Somewhat a problem/barrier	25	25	25	23	27	24	35	14	33
Not really a problem/barrier	24	24	25	26	22	24	22	29	20
Not a problem/barrier at all	31	33	28	36	25	33	3	40	23

Q6c. Language barriers

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Big problem/barrier	17	19	16	11	23	17	24	10	23
Somewhat a problem/barrier	24	20	30	18	30	22	54	18	29
Not really a problem/barrier	23	24	21	29	16	23	17	25	21
Not a problem/barrier at all	36	37	34	41	30	38	5	47	26

Q6d. High-speed is not available (no infrastructure for high-speed internet where I live)

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Big problem/barrier	20	20	19	13	26	18	43	16	22
Somewhat a problem/barrier	24	23	26	23	26	23	40	18	30
Not really a problem/barrier	24	24	24	26	22	25	14	26	22
Not a problem/barrier at all	32	33	32	38	27	34	3	40	26

Q6e. No access to a device or not enough devices in my household

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Big problem/barrier	19	20	17	12	26	18	26	13	24
Somewhat a problem/barrier	26	26	26	28	25	25	41	20	32
Not really a problem/barrier	23	23	25	24	23	23	32	29	19
Not a problem/barrier at all	31	31	32	36	27	34	1	39	25

Q6b. Computer and digital literacy / tech skills

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Big problem/barrier	21	15	13	26	17	23	16	32	5
Somewhat a problem/barrier	25	13	28	30	18	29	20	34	21
Not really a problem/barrier	24	26	33	19	19	28	23	23	40
Not a problem/barrier at all	31	46	25	25	46	20	41	12	34

Q6c. Language barriers

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Big problem/barrier	17	15	8	22	12	21	14	27	0
Somewhat a problem/barrier	24	15	24	29	20	27	17	38	19
Not really a problem/barrier	23	14	32	24	19	26	21	22	44
Not a problem/barrier at all	36	55	36	25	49	27	48	14	37

Q6d. High-speed is not available (no infrastructure for high-speed internet where I live)

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Big problem/barrier	20	16	12	24	14	23	17	25	20
Somewhat a problem/barrier	24	14	28	28	20	27	16	42	10
Not really a problem/barrier	24	25	29	21	23	25	21	23	51
Not a problem/barrier at all	32	45	31	26	43	25	46	11	20

Q6e. No access to a device or not enough devices in my household

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Big problem/barrier	19	11	19	23	18	20	14	29	12
Somewhat a problem/barrier	26	25	20	30	18	32	18	41	22
Not really a problem/barrier	23	27	31	19	20	25	24	19	37
Not a problem/barrier at all	31	37	31	28	44	23	43	11	29

Q7: [If any Q6a.-Q6e=somewhat or big problem] How much would the following programs and benefits help you to gain access to high-speed internet?

Q7a. Classes to gain computer literacy

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	36	44	34	38	50	33	28	38
Would help somewhat	53	30	59	53	34	56	65	57
Would not help	11	25	7	9	16	10	8	5

Q7b. Asian language translations for websites

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	43	60	34	49	41	41	44	45
Would help somewhat	44	22	55	42	37	52	39	42
Would not help	14	18	11	9	22	7	17	13

Q7c. Technical assistance in setting up and fixing devices

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	45	63	36	43	41	58	41	50
Would help somewhat	47	26	59	48	45	37	49	45
Would not help	8	11	4	9	13	5	10	5

Q7d. Subsidized and/or discounted internet services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	52	62	58	54	42	44	46	64
Would help somewhat	43	28	40	43	58	51	46	30
Would not help	5	11	2	3	0	5	8	6

Q7e. Subsidized and/or discounted devices to use to connect to internet

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	53	53	55	38	66	64	42	59
Would help somewhat	39	32	40	59	28	32	44	34
Would not help	8	14	6	3	5	5	13	7

Q7: [If any Q6a.-Q6e=somewhat or big problem] How much would the following programs and benefits help you to gain access to high-speed internet?

Q7a. Classes to gain computer literacy

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	36	34	39	41	32	35	45	38	35
Would help somewhat	53	48	58	46	59	53	48	49	55
Would not help	11	17	3	13	9	12	7	13	10

Q7b. Asian language translations for websites

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	43	41	45	39	46	42	49	39	45
Would help somewhat	44	38	50	43	44	43	46	45	43
Would not help	14	21	5	18	10	15	5	16	13

Q7c. Technical assistance in setting up and fixing devices

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	45	44	46	43	47	46	35	50	42
Would help somewhat	47	44	51	47	47	45	62	46	48
Would not help	8	11	3	9	6	8	3	4	10

Q7d. Subsidized and/or discounted internet services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	52	60	43	47	57	54	40	56	50
Would help somewhat	43	33	56	47	40	41	60	43	43
Would not help	5	7	1	7	3	5	0	0	7

Q7e. Subsidized and/or discounted devices to use to connect to internet

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	53	52	54	47	58	52	61	53	53
Would help somewhat	39	36	44	40	38	39	39	44	36
Would not help	8	12	2	13	4	9	0	3	11

Q7: [If any Q6a.-Q6e=somewhat or big problem] How much would the following programs and benefits help you to gain access to high-speed internet?

Q7a. Classes to gain computer literacy

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	36	30	48	35	46	32	26	47	44
Would help somewhat	53	48	47	57	45	57	60	47	32
Would not help	11	22	5	8	9	12	14	6	24

Q7b. Asian language translations for websites

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	43	41	38	45	33	47	38	47	51
Would help somewhat	44	38	53	43	59	36	42	46	36
Would not help	14	21	9	12	8	16	20	7	13

Q7c. Technical assistance in setting up and fixing devices

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	45	41	49	45	49	43	46	44	43
Would help somewhat	47	47	45	48	43	49	46	48	49
Would not help	8	11	6	7	9	7	8	7	8

Q7d. Subsidized and/or discounted internet services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	52	54	47	53	48	55	56	50	39
Would help somewhat	43	39	50	42	50	39	38	48	46
Would not help	5	7	3	4	2	6	6	2	15

Q7e. Subsidized and/or discounted devices to use to connect to internet

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	53	57	47	53	55	52	52	55	41
Would help somewhat	39	33	51	38	40	39	40	38	42
Would not help	8	10	2	9	5	9	8	7	16

Q7f. Infrastructure to make high speed internet service available

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Would help a great deal	49	52	48	48	40	66	46	50
Would help somewhat	42	37	42	49	59	32	37	45
Would not help	9	11	11	3	2	2	17	5

Q8: Have you heard of government programs like Lifeline and the Emergency Broadband Benefit that offer discounts for cellphone and broadband internet services for eligible households?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Yes	53	53	41	49	64	67	59	62
No	40	39	49	41	34	29	36	33
Not sure / don't know	8	8	10	10	3	4	5	4

Q9: [If Q8=yes] Have you signed up for these benefits?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Yes	65	65	59	55	73	83	67	73
No	34	35	40	43	26	17	32	23
Not sure / don't know	1	0	1	2	1	0	1	4

Q10: [If Q9=no] Which of these are key reasons why you have not signed up for these benefits? [All that apply]

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
I am not eligible	30	47	23	29	20	17	23	25
I don't know if I am eligible	36	28	41	46	18	33	41	24
I have not had time to find out about it	26	22	28	28	25	28	27	21
Broadband internet is still too expensive, even with the discount	9	2	12	8	17	18	13	13
I do not have access to the internet to sign up	6	1	5	2	13	10	25	1
I am unable to complete the application without assistance	12	6	14	7	23	23	18	22
Something else	2	4	5	0	0	3	0	6

Q7f. Infrastructure to make high speed internet service available

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Would help a great deal	49	43	58	39	59	48	57	61	42
Would help somewhat	42	43	40	47	38	42	43	36	45
Would not help	9	14	2	15	3	10	0	3	12

Q8: Have you heard of government programs like Lifeline and the Emergency Broadband Benefit that offer discounts for cellphone and broadband internet services for eligible households?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Yes	53	41	64	50	54	48	88	57	47
No	40	49	30	42	39	43	11	35	45
Not sure / don't know	8	10	5	8	7	8	1	8	7

Q9: [If Q8=yes] Have you signed up for these benefits?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Yes	65	55	73	57	72	60	92	66	65
No	34	44	27	42	27	40	8	33	34
Not sure / don't know	1	1	0	1	1	1	0	1	1

Q10: [If Q9=no] Which of these are key reasons why you have not signed up for these benefits? [All that apply]

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
I am not eligible	30	35	27	26	36	31	14	38	20
I don't know if I am eligible	36	35	36	39	33	36	28	37	34
I have not had time to find out about it	26	22	28	26	25	26	29	18	37
Broadband internet is still too expensive, even with the discount	9	10	8	13	4	8	26	6	14
I do not have access to the internet to sign up	6	7	7	8	4	6	17	3	12
I am unable to complete the application without assistance	12	11	13	15	8	12	11	6	21
Something else	2	2	2	1	3	2	0	2	2

Q7f. Infrastructure to make high speed internet service available

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Would help a great deal	49	46	43	53	57	46	47	52	54
Would help somewhat	42	40	52	40	38	44	40	43	46
Would not help	9	15	5	7	5	10	13	5	0

Q8: Have you heard of government programs like Lifeline and the Emergency Broadband Benefit that offer discounts for cellphone and broadband internet services for eligible households?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Yes	53	45	59	54	56	49	45	66	43
No	40	47	36	37	35	45	46	30	47
Not sure / don't know	8	8	5	9	9	6	9	4	11

Q9: [If Q8=yes] Have you signed up for these benefits?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Yes	65	65	72	61	68	61	63	71	51
No	34	34	27	38	31	37	35	28	47
Not sure / don't know	1	1	0	1	0	1	1	0	1

Q10: [If Q9=no] Which of these are key reasons why you have not signed up for these benefits? [All that apply]

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
I am not eligible	30	22	23	39	40	20	27	27	45
I don't know if I am eligible	36	42	42	30	38	34	35	38	33
I have not had time to find out about it	26	31	19	27	18	34	24	31	20
Broadband internet is still too expensive, even with the discount	9	11	8	9	5	14	10	10	5
I do not have access to the internet to sign up	6	5	7	7	3	10	6	9	2
I am unable to complete the application without assistance	12	12	10	13	7	18	10	16	8
Something else	2	0	5	2	2	2	5	0	0

Q11: [If Q8=no] Would you be interested in these benefits if your household were eligible?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Yes	61	60	64	68	50	62	50	48
No	25	19	18	24	45	32	38	40
Not sure / don't know	14	21	18	8	5	6	12	12

Q12: What is the highest priority for you in terms of your internet access?

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Affordability of devices like smart phones, tablets, computers	19	17	15	18	25	23	23	19
Access and affordability to reliable, high-speed broadband internet	37	35	42	40	28	32	33	34
Access and affordability to even higher internet speeds	24	25	25	22	23	26	23	24
Learning how to use new technologies, including apps and programs	15	17	10	14	22	14	16	19
Don't know	4	4	5	3	2	2	4	4
Refused	2	2	3	2	1	2	1	0

Q13: People value internet access for many different reasons. How important are each the following uses of the internet to you personally?

Q13a. Communicating with others via email, text, or other messaging services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	36	37	36	40	31	33	33	35
Very important	40	45	41	34	42	43	34	35
Somewhat important	15	13	13	15	19	16	19	18
Not that important	3	3	3	4	4	3	4	7
Not important at all	2	2	3	2	1	1	2	2
Not sure / don't know	4	1	5	6	2	4	7	3

Q11: [If Q8=no] Would you be interested in these benefits if your household were eligible?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Yes	61	60	62	57	64	62	17	64	58
No	25	25	25	25	25	23	83	24	26
Not sure / don't know	14	15	13	18	11	15	0	12	16

Q12: What is the highest priority for you in terms of your internet access?

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Affordability of devices like smart phones, tablets, computers	19	19	18	20	18	18	21	18	20
Access and affordability to reliable, high-speed broadband internet	37	36	37	35	38	36	41	40	33
Access and affordability to even higher internet speeds	24	23	25	24	24	23	29	25	23
Learning how to use new technologies, including apps and programs	15	14	16	14	16	16	8	13	17
Don't know	4	5	2	5	2	4	0	3	5
Refused	2	2	2	2	2	2	0	2	3

Q13: People value internet access for many different reasons. How important are each the following uses of the internet to you personally?

Q13a. Communicating with others via email, text, or other messaging services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	36	36	36	33	39	36	33	40	31
Very important	40	40	40	37	42	39	45	38	42
Somewhat important	15	13	17	18	12	14	20	15	15
Not that important	3	4	3	5	2	3	3	2	5
Not important at all	2	3	1	3	1	2	0	1	3
Not sure / don't know	4	5	3	5	3	4	0	4	4

Q11: [If Q8=no] Would you be interested in these benefits if your household were eligible?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Yes	61	57	73	56	65	57	55	67	68
No	25	29	16	27	22	27	29	21	19
Not sure / don't know	14	14	11	17	13	15	16	12	13

Q12: What is the highest priority for you in terms of your internet access?

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Affordability of devices like smart phones, tablets, computers	19	18	21	18	18	19	20	19	15
Access and affordability to reliable, high-speed broadband internet	37	33	41	36	41	32	36	38	36
Access and affordability to even higher internet speeds	24	25	23	24	23	26	24	22	30
Learning how to use new technologies, including apps and programs	15	16	13	16	13	17	10	20	17
Don't know	4	4	2	4	3	5	6	1	3
Refused	2	4	1	2	2	2	5	0	0

Q13: People value internet access for many different reasons. How important are each the following uses of the internet to you personally?

Q13a. Communicating with others via email, text, or other messaging services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	36	39	35	35	38	34	35	33	46
Very important	40	37	40	42	41	38	38	43	36
Somewhat important	15	14	17	15	14	16	12	19	14
Not that important	3	3	5	3	2	5	3	4	3
Not important at all	2	2	1	3	1	3	3	1	1
Not sure / don't know	4	6	3	3	5	3	8	1	1

Q13b. Getting information, news, research about the world and current events

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	26	29	22	30	22	28	26	23
Very important	44	45	44	42	47	44	41	34
Somewhat important	20	19	21	19	21	20	21	29
Not that important	4	3	5	2	7	2	5	8
Not important at all	3	3	3	3	2	2	1	3
Not sure / don't know	4	1	5	5	2	4	6	3

Q13c. Shopping, selling, or researching products and services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	22	22	20	22	19	27	26	25
Very important	43	48	40	45	46	39	34	34
Somewhat important	22	20	23	21	25	25	22	27
Not that important	6	6	6	6	6	2	7	7
Not important at all	3	3	6	2	2	1	4	3
Not sure / don't know	4	1	5	5	2	5	8	3

Q13d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	28	22	23	34	31	34	30	23
Very important	38	42	42	35	32	39	34	35
Somewhat important	20	22	18	17	24	16	20	25
Not that important	7	9	5	6	9	3	6	10
Not important at all	4	4	7	3	2	4	4	3
Not sure / don't know	4	2	5	6	2	4	6	3

Q13b. Getting information, news, research about the world and current events

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	26	27	26	23	29	27	22	26	27
Very important	44	42	45	38	48	42	58	46	40
Somewhat important	20	19	21	25	16	20	19	19	22
Not that important	4	4	4	6	2	4	2	3	5
Not important at all	3	3	2	2	3	3	0	2	3
Not sure / don't know	4	5	2	5	2	4	0	3	4

Q13c. Shopping, selling, or researching products and services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	22	21	24	20	24	22	27	24	20
Very important	43	40	45	38	47	42	49	43	43
Somewhat important	22	23	21	26	18	22	24	23	20
Not that important	6	7	5	7	5	6	1	4	8
Not important at all	3	4	2	4	3	4	0	2	5
Not sure / don't know	4	5	2	6	2	4	0	4	4

Q13d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	28	26	29	25	29	27	29	29	25
Very important	38	37	40	34	42	36	57	39	38
Somewhat important	20	19	19	24	16	20	13	19	20
Not that important	7	7	6	7	6	7	0	5	8
Not important at all	4	5	3	4	4	5	0	3	5
Not sure / don't know	4	5	3	5	3	4	0	4	4

Q13b. Getting information, news, research about the world and current events

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	26	28	25	26	28	25	26	26	30
Very important	44	41	45	45	45	42	42	46	43
Somewhat important	20	20	21	20	19	21	18	22	20
Not that important	4	4	5	4	2	6	4	3	5
Not important at all	3	3	1	3	2	3	4	2	1
Not sure / don't know	4	5	3	3	4	3	7	1	1

Q13c. Shopping, selling, or researching products and services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	22	26	24	19	22	22	20	24	24
Very important	43	41	42	45	46	39	39	47	43
Somewhat important	22	20	24	22	22	22	22	21	23
Not that important	6	5	5	7	4	8	5	6	7
Not important at all	3	3	2	5	1	6	5	2	2
Not sure / don't know	4	6	3	3	4	3	8	1	1

Q13d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	28	30	30	24	27	28	25	26	35
Very important	38	39	43	35	40	37	40	39	33
Somewhat important	20	15	18	23	21	18	14	24	24
Not that important	7	6	4	9	6	8	7	7	5
Not important at all	4	3	2	6	3	6	6	3	2
Not sure / don't know	4	6	3	3	5	3	8	1	1

Q13e. Accessing economic opportunities like getting online job training, finding job postings and applications

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	23	25	18	25	22	27	24	22
Very important	39	38	42	34	39	43	42	40
Somewhat important	21	18	17	27	29	19	18	20
Not that important	7	8	9	5	6	5	6	11
Not important at all	6	9	8	4	3	2	3	3
Not sure / don't know	4	2	6	5	2	4	7	4

Q13f. Managing finances like banking, paying bills, making investments

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	38	43	38	40	30	41	33	35
Very important	36	37	35	34	39	38	40	32
Somewhat important	15	15	12	15	22	15	12	19
Not that important	3	2	4	3	6	2	5	7
Not important at all	3	3	5	3	2	1	4	3
Not sure / don't know	4	1	5	5	2	4	6	4

Q13g. Using online health (telehealth) services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	23	20	22	22	22	31	26	26
Very important	37	40	39	37	36	32	33	32
Somewhat important	24	21	24	25	30	27	24	24
Not that important	8	13	6	6	9	3	7	11
Not important at all	3	3	3	5	1	2	4	2
Not sure / don't know	4	3	6	5	2	4	7	4

Q13e. Accessing economic opportunities like getting online job training, finding job postings and applications

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	23	23	23	22	24	23	23	24	22
Very important	39	37	41	35	42	37	53	40	38
Somewhat important	21	20	21	22	20	21	20	21	20
Not that important	7	6	7	8	6	8	2	6	8
Not important at all	6	7	4	6	5	6	2	6	6
Not sure / don't know	4	6	3	6	2	5	0	4	4

Q13f. Managing finances like banking, paying bills, making investments

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	38	39	38	33	43	37	52	42	34
Very important	36	34	39	36	37	36	36	36	37
Somewhat important	15	14	16	18	12	15	11	14	15
Not that important	3	4	3	5	2	4	1	2	5
Not important at all	3	4	2	3	3	4	0	2	5
Not sure / don't know	4	5	2	5	2	4	0	4	4

Q13g. Using online health (telehealth) services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	23	21	24	18	26	21	36	23	22
Very important	37	38	37	35	39	37	38	37	38
Somewhat important	24	22	26	28	21	25	20	25	23
Not that important	8	8	8	9	8	9	6	8	9
Not important at all	3	4	2	5	2	4	0	2	4
Not sure / don't know	4	6	2	6	3	5	0	4	4

Q13e. Accessing economic opportunities like getting online job training, finding job postings and applications

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	23	31	25	16	22	25	23	25	21
Very important	39	37	43	38	39	39	39	38	43
Somewhat important	21	18	22	21	22	19	17	25	21
Not that important	7	3	4	12	6	8	7	7	9
Not important at all	6	5	3	8	6	6	7	5	6
Not sure / don't know	4	6	3	4	5	4	8	1	1

Q13f. Managing finances like banking, paying bills, making investments

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	38	42	43	33	40	36	40	34	43
Very important	36	33	35	40	37	36	32	42	36
Somewhat important	15	14	15	15	14	15	12	17	17
Not that important	3	3	2	4	3	4	3	5	2
Not important at all	3	3	2	5	2	5	5	2	2
Not sure / don't know	4	6	3	3	4	3	7	1	1

Q13g. Using online health (telehealth) services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	23	23	24	21	23	23	24	21	22
Very important	37	35	39	38	37	38	35	41	35
Somewhat important	24	24	23	25	25	23	20	27	29
Not that important	8	8	10	8	8	8	8	8	9
Not important at all	3	4	2	4	2	5	5	2	3
Not sure / don't know	4	6	3	4	5	4	8	1	2

Q13h. Getting informed and involved on issues affecting my community

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	19	19	16	17	25	23	21	22
Very important	40	41	41	41	36	43	33	33
Somewhat important	27	28	30	27	24	25	26	25
Not that important	7	8	5	6	10	3	8	10
Not important at all	3	3	3	4	2	2	3	5
Not sure / don't know	4	2	6	5	2	4	8	4

Q13i. Finding and accessing information and services in Asian languages

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	18	18	12	20	23	18	19	19
Very important	33	35	31	29	35	40	32	26
Somewhat important	24	24	23	22	21	28	27	24
Not that important	12	10	18	10	12	4	9	16
Not important at all	10	11	11	13	6	5	5	10
Not sure / don't know	4	2	5	7	2	5	7	4

Q13j. Entertainment like online movies, music, other video/audio content

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Absolutely critical	23	20	21	23	25	30	24	25
Very important	41	42	45	39	37	43	38	39
Somewhat important	23	23	21	25	27	20	23	19
Not that important	6	8	5	4	7	2	5	10
Not important at all	3	4	3	3	2	1	3	2
Not sure / don't know	4	1	5	5	2	4	7	4

Q13h. Getting informed and involved on issues affecting my community

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	19	19	20	17	21	19	17	19	20
Very important	40	37	42	35	44	39	44	39	40
Somewhat important	27	26	28	31	24	26	37	29	24
Not that important	7	8	6	9	5	7	2	6	8
Not important at all	3	4	2	3	3	3	0	2	4
Not sure / don't know	4	6	2	6	3	5	0	4	4

Q13i. Finding and accessing information and services in Asian languages

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	18	15	20	15	20	18	16	16	19
Very important	33	32	34	30	35	32	41	32	33
Somewhat important	24	21	27	25	23	21	42	26	21
Not that important	12	15	9	13	11	13	2	11	13
Not important at all	10	11	8	12	8	11	0	10	9
Not sure / don't know	4	6	3	6	3	5	0	5	4

Q13j. Entertainment like online movies, music, other video/audio content

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Absolutely critical	23	23	22	21	24	23	16	23	22
Very important	41	39	43	39	43	39	55	40	43
Somewhat important	23	22	25	25	22	23	25	25	21
Not that important	6	7	5	7	5	6	4	5	7
Not important at all	3	3	3	3	3	4	0	2	4
Not sure / don't know	4	5	3	6	3	4	0	4	4

Q13h. Getting informed and involved on issues affecting my community

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	19	22	17	19	17	22	16	24	17
Very important	40	36	37	43	42	36	38	40	42
Somewhat important	27	27	32	24	29	25	26	26	32
Not that important	7	6	8	7	5	9	8	5	7
Not important at all	3	4	2	3	1	5	4	2	1
Not sure / don't know	4	6	3	4	5	4	8	1	1

Q13i. Finding and accessing information and services in Asian languages

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	18	20	16	18	15	21	17	19	16
Very important	33	29	35	34	32	34	31	38	26
Somewhat important	24	24	28	21	27	19	23	25	23
Not that important	12	12	11	12	10	13	11	10	17
Not important at all	10	8	8	12	10	9	9	8	17
Not sure / don't know	4	7	3	3	5	3	8	1	1

Q13j. Entertainment like online movies, music, other video/audio content

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Absolutely critical	23	31	22	17	21	24	20	26	24
Very important	41	36	45	42	42	40	41	43	36
Somewhat important	23	20	24	25	26	20	22	23	27
Not that important	6	5	5	7	5	7	5	5	9
Not important at all	3	3	1	5	1	5	4	2	2
Not sure / don't know	4	6	3	3	4	3	8	1	1

Q14: Some people are very skilled at navigating and accessing things on the internet while others are less confident with the technology and terms involved. How about you? For each of the following, please tell us if you are very comfortable, pretty comfortable, not too confident, or not at all confident when using the internet:

Q14a. Communicating with others via email, text, or other messaging services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	48	45	51	55	42	42	45	43
Pretty confident	37	42	32	31	41	43	34	37
Not too confident	8	7	7	8	12	8	12	10
Not confident at all at all	2	3	3	1	3	2	2	6
Not sure / don't know	4	2	7	5	2	5	7	3

Q14b. Getting information, news, research about the world and current events

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	40	38	43	47	35	38	35	36
Pretty confident	44	50	42	39	43	46	43	41
Not too confident	9	7	6	7	18	10	14	14
Not confident at all at all	3	3	3	2	2	2	3	5
Not sure / don't know	4	2	7	5	1	5	7	4

Q14c. Shopping, selling, or researching products and services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	40	38	41	45	32	40	35	42
Pretty confident	42	49	37	36	48	45	42	34
Not too confident	11	9	13	9	15	9	15	15
Not confident at all at all	3	2	3	3	3	1	3	6
Not sure / don't know	5	2	6	6	2	5	6	4

Q14: Some people are very skilled at navigating and accessing things on the internet while others are less confident with the technology and terms involved. How about you? For each of the following, please tell us if you are very comfortable, pretty comfortable, not too confident, or not at all confident when using the internet:

Q14a. Communicating with others via email, text, or other messaging services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	48	48	48	47	49	49	43	50	46
Pretty confident	37	34	39	34	39	35	48	38	35
Not too confident	8	9	8	9	8	8	9	7	10
Not confident at all at all	2	3	2	3	2	3	1	1	3
Not sure / don't know	4	6	3	6	3	5	0	4	5

Q14b. Getting information, news, research about the world and current events

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	40	39	42	39	42	41	35	40	41
Pretty confident	44	43	45	43	45	42	57	48	39
Not too confident	9	10	8	9	9	9	9	7	11
Not confident at all at all	3	3	2	3	2	3	0	2	3
Not sure / don't know	4	6	3	6	3	5	0	4	5

Q14c. Shopping, selling, or researching products and services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	40	38	42	38	41	41	30	39	40
Pretty confident	42	42	42	41	43	40	56	45	38
Not too confident	11	10	12	12	11	11	14	10	13
Not confident at all at all	3	4	1	3	3	3	0	2	3
Not sure / don't know	5	6	3	6	3	5	0	4	6

Q14: Some people are very skilled at navigating and accessing things on the internet while others are less confident with the technology and terms involved. How about you? For each of the following, please tell us if you are very comfortable, pretty comfortable, not too confident, or not at all confident when using the internet:

Q14a. Communicating with others via email, text, or other messaging services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	48	48	51	47	52	43	44	48	61
Pretty confident	37	34	35	39	35	39	37	39	30
Not too confident	8	9	10	7	8	9	8	10	6
Not confident at all at all	2	3	1	3	1	4	3	2	2
Not sure / don't know	4	6	3	4	4	5	9	1	1

Q14b. Getting information, news, research about the world and current events

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	40	39	39	42	43	37	35	42	51
Pretty confident	44	43	47	42	45	43	44	46	40
Not too confident	9	8	9	9	7	11	9	9	7
Not confident at all at all	3	3	2	3	1	4	3	2	1
Not sure / don't know	4	6	4	4	4	4	9	1	1

Q14c. Shopping, selling, or researching products and services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	40	42	42	36	43	36	34	41	52
Pretty confident	42	38	41	45	42	42	42	44	38
Not too confident	11	11	11	12	9	14	12	12	7
Not confident at all at all	3	3	2	3	1	4	3	2	2
Not sure / don't know	5	6	4	4	5	4	9	1	1

Q14d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	37	31	42	47	29	33	35	36
Pretty confident	43	50	34	37	48	49	42	40
Not too confident	12	14	11	10	15	10	11	16
Not confident at all at all	3	2	5	1	4	3	3	3
Not sure / don't know	5	3	6	5	3	5	9	4

Q14e. Accessing economic opportunities like getting online job training, finding job postings and applications.

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	36	34	34	39	34	38	34	35
Pretty confident	41	40	39	43	45	43	39	41
Not too confident	14	17	12	10	15	11	17	16
Not confident at all at all	4	3	7	2	3	3	4	5
Not sure / don't know	6	6	7	6	2	5	7	4

Q14f. Managing finances like banking, paying bills, making investments

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	42	40	43	49	37	43	40	38
Pretty confident	40	47	37	35	41	39	39	38
Not too confident	9	7	10	7	16	12	10	16
Not confident at all at all	3	3	4	2	4	2	5	4
Not sure / don't know	5	3	6	6	2	5	6	4

Q14g. Using online health (telehealth) services

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	34	29	37	37	36	37	35	31
Pretty confident	40	41	38	40	41	40	37	39
Not too confident	16	20	13	14	18	15	18	19
Not confident at all at all	4	4	5	3	3	3	4	7
Not sure / don't know	6	5	7	7	2	5	6	5

Q14d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	37	36	39	35	39	38	35	40	34
Pretty confident	43	40	45	42	43	41	57	43	42
Not too confident	12	13	11	12	12	12	8	11	13
Not confident at all at all	3	4	2	3	3	3	0	2	4
Not sure / don't know	5	7	3	7	3	6	0	4	6

Q14e. Accessing economic opportunities like getting online job training, finding job postings and applications.

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	36	34	38	34	37	35	44	38	32
Pretty confident	41	39	43	40	42	41	41	41	41
Not too confident	14	15	12	16	12	14	11	12	16
Not confident at all at all	4	4	3	4	4	4	0	3	5
Not sure / don't know	6	8	4	7	5	6	3	6	6

Q14f. Managing finances like banking, paying bills, making investments

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	42	37	48	39	45	41	55	46	38
Pretty confident	40	41	40	39	41	40	37	39	41
Not too confident	9	11	7	12	7	10	7	8	11
Not confident at all at all	3	5	2	4	3	4	1	3	4
Not sure / don't know	5	6	3	6	4	5	0	4	6

Q14g. Using online health (telehealth) services

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	34	31	38	30	38	33	50	36	33
Pretty confident	40	39	40	42	38	41	32	40	40
Not too confident	16	17	16	16	16	16	17	16	17
Not confident at all at all	4	5	3	5	3	4	1	3	5
Not sure / don't know	6	8	3	7	5	6	0	6	6

Q14d. Using video calling or online conferencing services like Zoom or Webex for work or school (and other work/school related uses)

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	37	39	43	33	39	35	35	36	46
Pretty confident	43	42	43	43	44	41	40	46	42
Not too confident	12	10	8	15	10	14	12	14	9
Not confident at all at all	3	3	2	4	2	4	4	2	1
Not sure / don't know	5	7	4	5	5	6	10	2	1

Q14e. Accessing economic opportunities like getting online job training, finding job postings and applications.

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	36	35	45	30	37	34	32	36	43
Pretty confident	41	43	38	42	42	40	38	47	37
Not too confident	14	13	12	15	12	16	14	13	16
Not confident at all at all	4	2	2	6	3	5	5	3	2
Not sure / don't know	6	7	4	6	7	5	11	2	3

Q14f. Managing finances like banking, paying bills, making investments

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	42	40	50	40	47	36	39	41	55
Pretty confident	40	40	36	43	39	41	37	46	33
Not too confident	9	10	9	10	7	12	10	10	8
Not confident at all at all	3	4	2	4	1	6	4	2	3
Not sure / don't know	5	6	4	4	5	5	9	1	1

Q14g. Using online health (telehealth) services

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	34	31	40	34	38	30	33	36	36
Pretty confident	40	38	41	40	39	41	35	43	45
Not too confident	16	19	13	16	15	18	17	17	11
Not confident at all at all	4	5	2	4	2	6	4	3	5
Not sure / don't know	6	7	4	6	6	5	10	2	2

Q14h. Getting informed and involved on issues affecting my community

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	34	30	34	42	29	38	30	32
Pretty confident	45	46	48	41	50	44	44	38
Not too confident	12	14	8	8	18	11	15	20
Not confident at all at all	3	4	3	3	1	2	3	5
Not sure / don't know	6	6	6	6	2	5	7	5

Q14i. Finding and accessing information and services in Asian languages

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	29	25	26	34	27	32	29	33
Pretty confident	42	47	37	38	48	46	38	35
Not too confident	17	15	19	15	16	15	23	18
Not confident at all at all	6	8	9	3	5	2	3	8
Not sure / don't know	7	6	9	10	5	6	6	7

Q14j. Entertainment like online movies, music, other video/audio content

	Total AAPI	Chinese	Filipino	Indian	Korean	SE Asian	Vietnamese	Pacific Islander
Very confident	41	36	43	47	34	43	39	42
Pretty confident	41	46	38	36	44	41	39	37
Not too confident	11	12	9	7	18	9	13	11
Not confident at all at all	3	3	3	4	2	1	3	6
Not sure / don't know	5	3	7	5	2	5	7	4

Q14h. Getting informed and involved on issues affecting my community

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	34	32	36	34	35	35	23	35	33
Pretty confident	45	43	47	43	47	44	56	46	44
Not too confident	12	12	12	12	11	11	20	11	13
Not confident at all at all	3	5	2	4	2	4	0	3	4
Not sure / don't know	6	8	3	7	5	6	0	5	7

Q14i. Finding and accessing information and services in Asian languages

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	29	24	33	28	29	29	22	29	28
Pretty confident	42	42	41	37	46	40	52	42	42
Not too confident	17	17	16	19	15	16	26	16	18
Not confident at all at all	6	7	5	7	4	6	0	6	6
Not sure / don't know	7	10	5	8	6	8	0	8	7

Q14j. Entertainment like online movies, music, other video/audio content

	Total AAPI	Women	Men	US Born	ForeignBorn	EnglishSvy	NonEngSvy	Urban/Suburb	Rural/Small
Very confident	41	40	42	41	41	42	26	40	42
Pretty confident	41	40	42	38	43	39	59	43	39
Not too confident	11	10	11	12	10	10	14	10	11
Not confident at all at all	3	4	3	3	3	4	0	3	3
Not sure / don't know	5	6	3	7	3	5	0	4	5

Q14h. Getting informed and involved on issues affecting my community

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	34	30	36	36	36	32	28	38	41
Pretty confident	45	44	48	44	47	43	44	46	44
Not too confident	12	14	11	11	10	14	13	11	13
Not confident at all at all	3	4	2	3	2	5	4	3	1
Not sure / don't know	6	7	4	6	6	6	10	2	2

Q14i. Finding and accessing information and services in Asian languages

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	29	24	33	29	28	30	25	31	33
Pretty confident	42	45	41	39	42	41	40	46	37
Not too confident	17	17	18	16	17	17	18	17	15
Not confident at all at all	6	4	3	9	5	6	7	3	8
Not sure / don't know	7	9	5	7	8	6	10	3	7

Q14j. Entertainment like online movies, music, other video/audio content

	Total AAPI	18-34 yrs	35-49 yrs	50+yrs	4yr Degree	NoDegree	<=\$59k	\$60k-\$99k	\$100k+
Very confident	41	43	44	37	42	39	36	41	51
Pretty confident	41	42	38	42	41	41	40	44	35
Not too confident	11	6	12	13	10	11	11	9	11
Not confident at all at all	3	3	3	4	2	5	3	3	2
Not sure / don't know	5	6	3	5	5	4	9	1	1