

NEW MEXICO WKKF Statewide Survey

12/15/25 –1/12/25 N=1,000 (+/-3.1%)

Q1: Which of the following is the greatest healthcare challenge facing New Mexico that you think the Governor and the state legislature should address? Select up to 2.

The healthcare workforce shortage/not enough doctors in the state	45%
The cost of healthcare	50%
The quality of healthcare	39%
The cost of prescription drugs	24%
Other:	2%
I don't think there are any challenges around healthcare in New Mexico	5%

Q2: Which of the following type(s) of health insurance coverage do YOU currently have? Select all that apply.

I do not currently have health insurance	4%
Medicaid, also known as Centennial Care or Turquoise Care	38%
Health insurance through your job or union	25%
Health insurance through spouse, parent, or other person's work or union	7%
Medicare	27%
Medicare supplemental insurance	11%
Health insurance you bought directly	8%
Insurance you bought through a broker or BeWellNM/New Mexico health exchange	3%
Railroad Retirement Plan	1%
Veteran's Affairs, Military Health, or TRICARE	4%
Indian Health Service	2%
College or university student health insurance plan	1%
Health insurance bought directly by someone else	1%
Other:	1%

Q3: Have you visited any healthcare professional/healthcare facility in the past year for your own healthcare? This includes telemedicine/in-person visits to a doctor's office, emergency room, urgent care facility, or retail clinic, such as Walmart.

Yes	84%
No	15%
Don't know	1%

Q4: When you are sick or need medical advice, where do you usually go? Select all that apply.

Doctor's office or health center, including by message, phone, or video	61%
Emergency room	33%
Urgent care center, in person	44%
Urgent care center, by phone or video	13%
Health clinic in a pharmacy or grocery store	14%
Nurse or other helpline	6%
Somewhere else:	1%
I do not have a place where I usually receive care	4%

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Q5: Currently, or in the past five years, do/did you have a primary care doctor or healthcare provider? This person could be a doctor, nurse, certified nurse practitioner, or physician’s assistant who regularly sees you and is familiar with your health history.

I currently have a primary care provider	66%
I have had a primary care provider within the last five years	15%
I had a primary care provider more than five years ago	7%
I have never had a primary care provider	8%
Not sure	3%

Q6: [If Q5=no primary care provider 5+years] What is the main reason you do not have a regular place to go for your health care?

I do not have insurance	16%
No doctors take my insurance	3%
I cannot get an appointment with a provider	15%
I cannot find a provider who is taking new patients	13%
No doctors speak my language	1%
Doctor's office is too far away	12%
I have had a bad experience with healthcare/choose not to go to the doctor	15%
Other:	9%
Don't know	15%

Q7: [If has primary care provider/facility] About how long does it take you to get from your home to your primary care provider or where you get most of your healthcare for appointments?

Less than 30 minutes	57%
30-59 minutes	29%
1-2 hours	8%
More than 2 hours	3%
No time /I use telehealth	1%
Don't know	1%

Q8: Do you or a household member have a chronic health condition that requires long-term medical treatment and monitoring?

Yes, I have a chronic health condition	35%
Yes, a household member has a chronic health condition	22%
No, neither myself nor a household member has a chronic health condition	46%
Prefer not to answer	4%

Q9: Have you had any difficulty with getting an appointment to see any of the following healthcare providers? Select all that apply.

Primary care doctor	26%
Ob-gyn	7%
Dentist	16%
Physical therapist	8%

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Surgeon	6%
Psychologist	7%
Occupational therapist	4%
Dermatologist	9%
Audiologist or speech therapist	4%
Mental health counselor/therapist	12%
Cardiologist (heart specialist)	6%
Oncologist (cancer specialist)	2%
Gastroenterologist (GI specialist)	7%
Eye doctor	16%
Urologist	3%
Endocrinologist	4%
Neurologist	7%
Physician assistant	4%
Pediatrician	2%
Other:	2%
None of the above	40%

Q10: Due to the limited number of medical providers available in the state, have you or another person in your household experienced any of the following over the past two years? Select all that apply.

Could not get a recommended medical test or treatment	17%
Had to travel out of state to see a medical provider	16%
Had to postpone/delay a medical procedure	24%
Did not get a refill on a prescription	18%
Had problems getting mental health care	19%
Skipped/delayed dental care or checkups	21%
Had to switch primary healthcare providers	18%
None of these	39%

Q11: Over the past year, how many times have you gone to an emergency room for your own healthcare because you could not get an appointment with a doctor or medical professional?

None	47%
1	20%
2-4	29%
5-9	4%
10 or more	0%

Q12: In the past year, have you delayed/avoided getting medical care you felt you needed because you could not get an appointment with a medical provider?

Yes	46%
No	54%

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Q13: Thinking about the medical care you receive, how satisfied are you with:

Q13a: The quality of medical care available to you and your family

Very satisfied	28%
Somewhat satisfied	34%
Neither satisfied nor dissatisfied	16%
Somewhat dissatisfied	12%
Very dissatisfied	9%
Don't know	2%
SATISFIED	61%
DISSATISFIED	21%

Q13b: The cost of medical care for you and your family

Very satisfied	22%
Somewhat satisfied	28%
Neither satisfied nor dissatisfied	20%
Somewhat dissatisfied	14%
Very dissatisfied	13%
Don't know	3%
SATISFIED	50%
DISSATISFIED	27%

Q13c: The amount of time that it takes to get an appointment to see a medical provider

Very satisfied	22%
Somewhat satisfied	27%
Neither satisfied nor dissatisfied	17%
Somewhat dissatisfied	17%
Very dissatisfied	14%
Don't know	2%
SATISFIED	50%
DISSATISFIED	31%

Q14: In the past two years, what was the longest time you had to wait between when you initially tried to get an appointment for care and when you were able to see a health care provider?

Less than 1 week	21%
1-2 weeks	24%
3-4 weeks	20%
1-3 months	17%
3-6 months	12%
7 months – 1 year	3%
More than 1 year	3%

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Q15: In the past two years, have you or a household member traveled out of state for medical care because you could not get an appointment with a New Mexico provider?

Yes	23%
No	77%

Q16: Do you support or oppose each of the following?

Q16a: The state of New Mexico guaranteeing health insurance coverage for all New Mexico residents through a state-run universal healthcare insurance plan

Strongly support	44%
Somewhat support	26%
Neither support nor oppose	16%
Somewhat oppose	4%
Strongly oppose	5%
Don't know	5%
SUPPORT	69%
OPPOSE	9%

Q16b: Limiting the role of private insurance companies in determining the cost of healthcare coverage for state residents

Strongly support	32%
Somewhat support	31%
Neither support nor oppose	20%
Somewhat oppose	8%
Strongly oppose	4%
Don't know	6%
SUPPORT	63%
OPPOSE	11%

Q17: How much do you agree with the following statements regarding a state-run universal health care coverage plan that would ensure all residents have access to free or subsidized health care?

Q17a: A universal health coverage program in New Mexico should only be implemented if it can be done WITHOUT raising taxes on state residents

Strongly agree	40%
Somewhat agree	30%
Neither agree nor disagree	17%
Somewhat disagree	6%
Strongly disagree	3%
Don't know	4%
AGREE	70%
DISAGREE	9%

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Q17b: A universal health coverage program, even if it requires a slight increase in taxes for state residents, should be passed to ensure all residents have access to free or subsidized care

Strongly agree	29%
Somewhat agree	33%
Neither agree nor disagree	18%
Somewhat disagree	9%
Strongly disagree	7%
Don't know	4%
AGREE	62%
DISAGREE	16%

Q17c: Residents who are satisfied with their existing privately/employer-purchased insurance coverage should be able to keep their current plan in place under the universal health coverage plan

Strongly agree	50%
Somewhat agree	28%
Neither agree nor disagree	14%
Somewhat disagree	3%
Strongly disagree	1%
Don't know	3%
AGREE	78%
DISAGREE	5%

Q18: [If Q15=yes] How long did it take you to get an appointment for care outside New Mexico?

Same day	12%
2-6 days	30%
1-2 weeks	18%
3-4 weeks	22%
1-3 months	12%
3-6 months	3%
6 months – 1 year	2%
More than 1 year	1%

Q19: [If Q15=yes] Was your appointment outside of New Mexico covered by your insurance?

Yes	65%
No	30%
Don't know	6%

Q20: For your own healthcare, have you used any of the following to meet with doctors or health care providers because you could not meet a doctor or provider in person (often called telehealth or telemedicine)? Select all that apply.

Telephone call (not video)	33%
Video meeting on an app such as Zoom or FaceTime	31%
Video through doctor/health care provider's website or app	32%

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Online chat (texting, not video or call) with the health care provider	20%
None of the above	32%

Q21: [If used telehealth] What type of service or care did you get during your most recent telemedicine appointment? Select all that apply.

Primary care (regular visit with a doctor, nurse practitioner, or physician assistant)	54%
Specialist care (specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors and others who specialize in one area of health care)	34%
Dental care	14%
Mental health or addiction treatment	31%
Physical therapy/occupational therapy/speech therapy	13%
Prenatal care	2%
Other:	2%
None of these	4%

Q22: [If used telehealth] Based on your experience with telehealth, would you prefer to be able to see doctor in person if there were more providers available to set an appointment as quickly as you can for telehealth?

Extremely likely	35%
Very likely	37%
Somewhat likely	20%
Not very likely	4%
Not at all likely	1%
Don't know	3%

Q23: In the past two years, have you or your immediate family members had doctors that have left New Mexico or retired? Select all that apply.

I have had doctor(s) leave the state/retire	37%
A family member has had doctor(s) leave the state/retire	26%
No, neither I nor family members have had a doctor leave the state/retire	34%
Don't know	14%

Q24: Would you support or oppose the following policy reforms that are intended to address healthcare workforce shortages in New Mexico?

Q24a: Not charging Gross Receipt Taxes on medical services - New Mexico is one of only two states that charge gross receipts taxes on medical services

Strongly support	44%
Somewhat support	22%
Neither support nor oppose	20%
Somewhat oppose	3%
Strongly oppose	4%
Don't know	7%
SUPPORT	66%
OPPOSE	7%

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Q24b: The state subsidizing tuition and other fees to make medical school free for any New Mexico high school graduate who commits to working in New Mexico and serving New Mexican patients upon graduation

Strongly support	40%
Somewhat support	33%
Neither support nor oppose	17%
Somewhat oppose	3%
Strongly oppose	2%
Don't know	4%
SUPPORT	74%
OPPOSE	5%

Q24c: A state funded and run Medicaid for all plan would not require tax increases to fund and would allow New Mexicans already on private health insurance plans to continue using this coverage if they choose to do so

Strongly support	43%
Somewhat support	28%
Neither support nor oppose	18%
Somewhat oppose	4%
Strongly oppose	4%
Don't know	4%
SUPPORT	71%
OPPOSE	8%

Q25: Which of the following do you most agree with?

There is a shortage of doctors or medical providers in New Mexico	69%
The balance between patients and providers is just about right in New Mexico	22%
There are more doctors and providers than is needed in New Mexico	9%

Q26: Would you support or oppose the following policy reforms that are intended to address healthcare workforce shortages in New Mexico?

Q26a: Increasing Medicaid reimbursement rates (how much healthcare providers are paid for treating Medicaid patients with services) across the state so that providers are paid more

Strongly support	33%
Somewhat support	33%
Neither support nor oppose	20%
Somewhat oppose	5%
Strongly oppose	3%
Don't know	5%
SUPPORT	66%
OPPOSE	8%

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Q26b: New Mexico participating in interstate compacts that make it easier for out-of-state providers to care for New Mexico patients, including via tele-health

Strongly support	35%
Somewhat support	34%
Neither support nor oppose	20%
Somewhat oppose	5%
Strongly oppose	2%
Don't know	4%
SUPPORT	70%
OPPOSE	7%

Q26c: Policies that reduce the amount of time healthcare providers spend on billing and paperwork including getting prior authorization for services from insurance companies

Strongly support	39%
Somewhat support	32%
Neither support nor oppose	19%
Somewhat oppose	4%
Strongly oppose	1%
Don't know	4%
SUPPORT	71%
OPPOSE	5%

Q26d: Increasing student loan repayment programs so they are competitive with other states to better attract healthcare providers to work in New Mexico

Strongly support	36%
Somewhat support	29%
Neither support nor oppose	19%
Somewhat oppose	6%
Strongly oppose	5%
Don't know	5%
SUPPORT	65%
OPPOSE	11%

Q27: Do you have a favorable or unfavorable opinion of the following groups/institutions?

Q27a: Hospitals

Favorable	53%
No opinion	27%
Unfavorable	16%
Don't know	4%

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Q27b: Insurance companies

Favorable	25%
No opinion	36%
Unfavorable	34%
Don't know	5%

Q27c: Think New Mexico

Favorable	35%
No opinion	37%
Unfavorable	9%
Don't know	19%

Q27d: Churches and religious institutions

Favorable	46%
No opinion	32%
Unfavorable	17%
Don't know	6%

Q27e: Local health foundations

Favorable	50%
No opinion	33%
Unfavorable	8%
Don't know	9%

Q27f: New Mexico Legislature

Favorable	31%
No opinion	35%
Unfavorable	28%
Don't know	6%

Q27g: New Mexico Trial Lawyers Association

Favorable	21%
No opinion	47%
Unfavorable	21%
Don't know	11%

Q27h: Labor unions

Favorable	40%
No opinion	37%
Unfavorable	16%
Don't know	7%

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Q27i: Think tanks

Favorable	26%
No opinion	44%
Unfavorable	13%
Don't know	17%

Q27j: New Mexico Medical Society

Favorable	41%
No opinion	36%
Unfavorable	12%
Don't know	11%

Q27k: U.S. Congress

Favorable	24%
No opinion	27%
Unfavorable	42%
Don't know	7%

Q27l: Private equity firms

Favorable	21%
No opinion	38%
Unfavorable	28%
Don't know	13%

Q27m: Nonprofits

Favorable	52%
No opinion	31%
Unfavorable	9%
Don't know	7%